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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In Re the Application of:

Group Art Unit: 2645

CHAN

Examiner: Anwah, Olisa

Serial No.: 09/482,969

AMENDMENT AFTER FINAL

Filed: January 12, 2000

Atty. File No.: 4366-6

For: "AUTOMATIC GREETING FOR
CALL CENTERS"

CERTIFICATE OF FACSIMILE TRANSMISSION

I HEREBY CERTIFY THAT THIS PAPER IS BEING
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ON December 4, 2002.

SHERIDAN ROSS P.C.

BY: Amey Luarte

BOX AF

Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

Applicant submits this Amendment After Final to address the Office Action having a mailing date of September 18, 2002. Although the Applicant believes that no fees are due for filing this Amendment After Final, please charge any such fees deemed necessary to Deposit Account No. 50-1602.

Please amend the above-identified patent application as follows:

IN THE CLAIMS:

Please amend Claims 7, 10, 12, and 17 as follows:

7. (Amended) The method claimed in claim 1, wherein:

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said step of initiating a call includes dialing a telephone number associated with said first party and said initial audible signal is received from the location associated with the first party during said call.

DAVID P. ZINGER
CRAIG C. GROSETH
TODD P. BLAKELY
GARY J. CONNELL
SABRINA C. STAVISH
JOSEPH E. KOVARIK
SUSAN PRYOR WILLSON
LEWIS D. HANSEN
ROBERT R. BRUNELLI
DOUGLAS W. SWARTZ
BRUCE A. KUGLER
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SCOTT R. BLALECK
KENNETH C. WINTERTON
ROBERT D. TRAVER, PH.D.
CHRISTOPHER J. RUSSIN
MARK L. YASKANTIN
MOLLYBETH R. KOCTALSKI

SHERIDAN ROSS
A Professional Corporation
ATTORNEYS AND COUNSELORS AT LAW

1560 BROADWAY
SUITE 1200
DENVER, COLORADO 80202-5141

TELEPHONE (303) 863-9700
FACSIMILE (303) 863-0223
E-MAIL srlaw@sheridanross.com

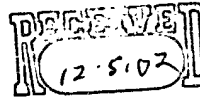
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KERMIT F. ROSS
1910-1986

OF COUNSEL
PHILIP H. SHERIDAN
GILBERT R. ALBERDING*

*MI, AL, IN Bar Only

TECHNICAL SPECIALISTS
DENNIS J. DUPRAY, Ph.D.
ANGELA A. DALLAS-FEDRETTI, Ph.D.



FACSIMILE COVER SHEET

TIME: _____

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Please deliver the following page(s) to:

Name: Olisa Anwah, Examiner
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Please find attached an Amendment After Final.

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